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Aug 06, 2014 Vineet Nayar, CEO of HCL Technologies, Ltd., explains how inverting the management pyramid leads to superior organizational performance.

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I loved Nayar s book Employees First, Customers Second: Turning Conventional Management Upside Down. It is one of the best management/leadership books I ve

Employees first, customers second summary |

Nayar derived the Employees First, Customers Second (EFCS he explains EFCS s principles and how he put it to work at HCLT, turning the organization

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@ Washington Speakers Bureau Business Management Visionary and Author, Employees First, Customers Second: Turning Conventional Management Upside Down.

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Employees First, Customers Second Turning Nayar writes that he called his approach at HCLT "Employees First, Customers Second" because putting

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founder Sampark Foundation and author of a management book "Employees First, Customers Second: Turning Conventional Magazine for its first ever global

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Vineet nayar: employees first, customers second

Jul 01, 2010 Vineet Nayar is the CEO of HCL Technologies (www.hcltech.com). In this video he explores some of the questions and philosophies of his new book "Employees

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